

Privacy Policy

We want visitors to www.crestview.com.au (hereinafter identified as the "Site") to feel confident about using our Site to plan and purchase their accommodations at our Park, so we are committed to protecting the information we collect.

Secure reservations

If you decide to make an online reservation at the Site, you will be linked to a reservation interface and a third party booking engine ("Booking Engine") provided by RMS. While it appears to be part of our site, the Booking Engine is in fact provided by a third party and is governed by its privacy practices. We understand that security remains the primary concern of online consumers and have chosen the Booking Engine Vendor carefully.

Protecting your information

We would like our Site visitors to feel confident about using the Site to plan and purchase their accommodations, so Crestview Tourist Park ("Park") is committed to protecting the information we collect. Park has implemented a security program with its web design and maintenance firm to keep information that is stored in our systems protected from unauthorised access.

Our Site is hosted in a secure environment. The Site servers/systems are configured with data encryption, or scrambling, technologies, and industry-standard firewalls. When you enter personal information during the reservation process, or during a customer email sign-up, your data is protected by Secure Socket Layer (SSL) technology to ensure safe transmission.

Privacy policy

At Park, the privacy and confidentiality of user information is important. We are committed to maintaining the privacy and security of your user information. We may update this Park privacy policy from time to time, so please check here frequently. Park will not disclose identifiable user information to any third party without consent.

Our Park is committed to safeguarding your privacy while visiting Site. Our goal is to provide you with an internet experience that delivers the information, resources and services that are most relevant to you. To achieve this goal, part of the operation of the site includes the gathering of certain types of information about site users.

Because we understand that your privacy is important, we wish to explain the types of information we gather and the way in which we use it. This Privacy Policy applies to the Site.

This Privacy Policy covers two types of information gathered at the Site, personal and aggregated. The term "personal information" refers to data you voluntarily provide in connection with use of the site that identifies you and/or the company on whose behalf you are accessing and using the site. Personal information includes, e.g., data submitted in connection with our services, such as your name, e-mail address, phone number, company affiliation, physical address and/or certain other personal information. The term "aggregated data" refers to general information regarding visitors and users of the site that relates to use of the website, e.g., traffic patterns, number of visits to certain pages, visits from other web sites or to third-party web sites linked to the website, use of particular services and interest in services, information or features of the site or other parties made available through or found at the site.

What information is collected about you and how do we use it?

We take the utmost care to ensure that the personal information we obtain from you is not used in a way that you may be unaware of or not agreeable to. You may wish to submit an information request about our Park, participate in one of our promotions or subscribe to our e-mail or postal mail lists. In response, we may ask for information such as your name and postal address. In the event you opt to provide us with this information, we will only use it for the purpose specified by you at the bottom of the information gathering form.

Information collected on this site may be used to:

- Register you as a Park member
- Plan and purchase Park accommodations
- Enter your email in our promotions or sweepstakes
- Send marketing communications or surveys to you
- Respond to your questions or suggestions
- Improve the quality of your visit to our site

All forms will provide an opt-out button to allow you to choose not to participate in Park lists and future online marketing. In deciding whether or not to join such lists, please note that they are only used for Park purposes or in joint promotions with a Park partner. We do not sell, rent or share any of your personal information with any other party including any third-party joint promoters, nor use it for unapproved commercial purposes. You may request to be removed from our lists at any time. All emails distributed to our lists will contain easy, online access to unsubscribe.

Permission for use

Park may collect and use personal information that you submit at the Site in any manner that is consistent with uses stated in this Privacy Policy or disclosed elsewhere at the Site at the point you submit such personal information. At the time you submit personal information or make a request, the intended use of the information you submit will be apparent in the context in which you submit it and/or because the Site states the intended purpose. By submitting personal information at the Site, you are giving your consent and permission for any use that is consistent with uses stated in this Privacy Policy or disclosed elsewhere at the Site at the point you submit such personal information, and such consent will be presumed by Park, unless you state otherwise at the time you submit the personal information. Please do not request any such communications on behalf of an individual or company if you are not authorised to make the request. By entering any Canberra Ave Villas competition, you agree to receive promotional emails from Canberra Ave Villas.

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Withdrawing consent to use

If, after permitting use of your personal information, you later decide that you no longer want the Park to include you on its mailing list or otherwise contact you or use your personal information in the manner disclosed in this Privacy Policy or at the Site, simply tell us by sending an e-mail, or by clicking on the "Unsubscribe" button at the bottom of our email communication to you.

Use of aggregated data

Park is interested in improving the Site and may develop and offer new features and services. We monitor aggregated data regarding use of the Site for marketing purposes and to study, improve and promote use of the Site. In connection with such purposes, the Park may share aggregated data with third parties collectively and in an anonymous way. Disclosure of aggregated data does not reveal personal information about individual Site users in any way that identifies who they are or how to contact them.

The Park has two exceptions to that limits the use of personal information:

Park may monitor and, when we believe in good faith that disclosure is required, disclose information to protect the security, property, assets and/or rights of Park from unauthorised use, or misuse, of the Site or anything found at the Site.

Our Park may disclose information when required by law; however, only to the extent necessary and in a manner that seeks to maintain the privacy of the individual.

To enable features at the Site, the Park may assign one or more "cookies" to your Internet browser. Cookies, among other things, speed navigation through our Site, keep track of information so that you do not have to re-enter it each time you visit our Site and may provide you with customised content. A cookie is an Internet mechanism composed of a small text file containing a unique identification number that permits a web server to send small pieces of information or text by means of your browser and place them on your computer's hard drive for storage. This text lets the web server know if you have previously visited the web page. Cookies by themselves cannot be used to find out the identity of any user.

We use cookies to collect and maintain aggregated data (such as the number of visitors) to help us see which areas are most popular with our users and improve and update the content on our site. While in the process of browsing our site, you also provide us with information that doesn't reveal your personal identity -- what type of destination you're exploring, for example. We use this aggregated data only as explained in this Privacy Policy. We do not connect aggregated data to any name, address, or other identifying information.

You may occasionally receive cookies from unaffiliated companies or organisations to the extent they place advertising on our Site or are linked to the Site. These third-party cookies may collect information about you when you "click" on their advertising or content or link. This practice is standard in the Internet industry. Because of the way in which the Internet operates, we cannot control collection of this information by these third parties, and these cookies are not subject to this Privacy Policy.

Children's privacy and parental consent

Please be aware that the Park has not designed this site for, and does not intend for it to be used by, anyone under age 18. Accordingly, this website should not be used by anyone under age 18. Our privacy policy prohibits us from accepting users who are under the age of 18. Park specifically requests that persons under the age of 18 not use this site or submit or post information to the site. Should the Park inadvertently acquire personal

information or other data from users under the age of 18, we will not knowingly provide this data to any third party for any purpose whatsoever, and any subsequent disclosure would be due to the fact the user under age 18 used the site and submitted personal information without solicitation by or permission from Park.

Links provided to other sites

Our Park may provide links to a number of other web sites that we believe might offer you useful information and services. However, those sites may not follow the same privacy policies as us. Therefore, we are not responsible for the privacy policies or the actions of any third parties, including without limitation, any web site owners whose sites may be reached through this Site, nor can we control the activities of those web sites. We urge you to contact the relevant parties controlling these sites or accessing their on-line policies for the relevant information about their data collection practices before submitting any personal information or other sensitive data.

Your consent to this privacy policy

Use of the Site signifies your consent, as well as the consent of the company for whom you use the Site and whose information you submit (if any), to this on-line Privacy Policy, including the collection and use of information by Park, as described in this statement, and also signifies agreement to the terms of use for the Site. Continued access and use of the Site without acceptance of the terms of this Privacy Policy relieves Park from responsibility to the user.

Policy modifications and contacting the Park

The Park reserves the right to change this Park Privacy Policy at any time; notice of changes will be published on this page. Changes will always be prospective, not retroactive. If you have questions about Park website policies, please contact:

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Queanbeyan, NSW 2620

Email: stay@crestview.com.au

Phone: (612) 6297 2443

Crestview Lifestyle Park Pty Ltd, ABN 39 394 681 664

Trading as: Crestview Tourist Park